

A New Chapter in Accessible, Convenient, and Sustainable Rural Healthcare

Dear Community Members,

At East Adams Rural Healthcare (EARH), our commitment has always been to provide quality, accessible healthcare to Ritzville and the surrounding communities. Over the past year, we have made significant progress in strengthening our organization, protecting essential healthcare services, and building a more sustainable future.

After evaluating patient volumes and operational data, EARH will continue to focus our resources on expanding our Walk-In Clinic and discontinue the primary care Rural Health Clinic as of December 6th, 2026. This change will allow us to deliver more convenient, same-day services without the need to schedule appointments days or weeks in advance.

Affected primary care patients will receive additional information by mail regarding the transition, medical records requests, and options for establishing ongoing primary care outside of EARH.

All other services will continue to be available; ER, EMS, Lab, Radiology and Physical Therapy.

By focusing our outpatient resources on the Walk-In Clinic, we can build on a service that is already sustainable and better align our operations with what our patients actively use. Walk in Clinic hours will expand to 6:00am to 8:00pm.

We are working to bring in other outpatient services to serve the community, like we currently do with Pulse Heart Institute.

We remain deeply grateful for your continued support as we work to keep local healthcare strong, sustainable, and accessible.

Sincerely,

Todd Nida, CEO

East Adams Rural Healthcare
