

Hospital Required Signage & Notice Compliance Checklist

(Washington State Critical Access Hospital | Federal, State, and Local Requirements)

\square Emergency Care (EMTALA) Rights & Medicaid Participation — 42 USC §1395cc(a)(1)(N), 42 CFR §489.20(q)(1)(2), WAC 246-320-281.
☐ Patient Rights & Grievance Process — CMS CoP §482.13, WAC 246-320-141; include WA DOH complaint contact
☐ Behavioral Health Consumer Advocacy (OBHCA) — RCW 71.40.080; post state advocacy contact information.
\square 988 Suicide & Crisis Lifeline — RCW 39.04.420; post visible crisis hotline signage.
\square Financial Assistance / Charity Care Notice — RCW 70.170.060, WAC 246-453-020; available in languages >10% of service area.
\square Right to Request an Estimate of Charges — RCW 70.170.060; include required WA statement about charge estimates.
\square No Surprises Act & WA Balance Billing Protection Act — 45 CFR §149.610(b), RCW 48.49; protect from surprise billing.
\square Affordable Care Act Section 1557 – Nondiscrimination Notice — 45 CFR §92.10; include language assistance access.
\square HIPAA Notice of Privacy Practices — 45 CFR §164.520; available at registration and on website.
\square Medicaid Participation Notice — 42 CFR §489.20(q)(2); indicate hospital participates in Medicaid (Title XIX).
\square No Smoking / No Vaping Signs — RCW 70.160.075; posted at every public entrance (25-ft rule).
□ Workplace Postings (Washington L&I + Federal) — L&I required posters, OSHA, FLSA, FMLA, EEOC, USERRA.
\square ADA / Accessibility Notice — 42 USC §12182; post availability of auxiliary aids and 711 TTY access.
\square Price Transparency Posting / Website — 45 CFR §180.50; link to online price file and Good Faith Estimate information.

Note: All signage must be clear, accessible, and available in languages spoken by patients in the service area. Verify postings are conspicuous in the Emergency Department, Registration, Billing, Behavioral Health, and Staff areas.