



## East Adams Rural Healthcare

903 S Adams Ave Ritzville, WA 99169  
(509) 659-1200 Office (509) 659-0632 Fax

### Notice of Nondiscrimination and Availability of Language Assistance Services

#### Discrimination:

East Adams Rural Healthcare (EARH) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. EARH does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### EARH provides the following at no cost to ensure effective communication:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, etc.)
- Qualified interpreters for non-English speakers
- Information translated into other languages

If you need these services, contact the Civil Rights Coordinator at (509) 659-1200 or visit our website at <https://www.earh.org>.

#### Grievance Procedure:

If you believe that EARH has failed to provide these services or has discriminated in another way, you can file a grievance with:

Civil Rights Coordinator – Marra Schmierer  
East Adams Rural Healthcare  
903 S. Adams Street, Ritzville, WA 99169  
Phone: (509) 659-1200 ext. 1307  
Email: [maschmierer@earh.org](mailto:maschmierer@earh.org)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- Online: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>
- Phone: 1-800-368-1019 or 800-537-7697 (TDD)
- Mail: U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, D.C. 20201

#### Language Assistance Taglines:

- Spanish: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.
- Vietnamese: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.
- Russian: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.
- Chinese (Simplified): 如果您讲中文, 您可以免费获得语言协助服务。
- Korean: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

- Ukrainian: Якщо ви розмовляєте українською, для вас доступні безкоштовні мовні послуги.
- Arabic: إذا كنت تتحدث العربية، تتوفر خدمات المساعدة اللغوية المجانية لك.
- Tagalog: Kung nagsasalita ka ng Tagalog, may makukuha kang libreng tulong sa wika.
- Punjabi: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤੁਹਾਡੇ ਲਈ ਭਾਸ਼ਾਈ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਮੁਫਤ ਵਿੱਚ ਉਪਲਬਧ ਹਨ।
- Amharic: የትዕዛዝዎ ቋንቋ ተናጋሪ ከሆኑ፣ የቋንቋ እርዳታ አገልግሎቶች በነፃ ይገኛሉ።
- Japanese: 日本語を話される場合は、無料の言語支援をご利用いただけます。
- Persian (Farsi): اگر فارسی صحبت می‌کنید، خدمات کمک زبانی به صورت رایگان برای شما در دسترس است.
- French: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.
- German: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Unterstützungsdienste zur Verfügung.
- Khmer: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ អ្នកអាចទទួលបានសេវាជំនួយភាសាឥតគិតថ្លៃ។